



The 9000 Store

The tools you need to Achieve and Maintain ISO 9001

ISO 9001 Project Implementation Training

Can be customized with your organization's logo & more!

There are 6 sections covering various aspects of ISO 9001 with a Certificate provided upon completion of the training:

1. Introduction

- QMS Basics
- What is ISO 9001?
- Why is it important?
- ISO 9001 Requirements
- Quiz 1

2. Section 4 of the Standard - Requirements

- General Requirements
- Documentation Requirements
- Quiz 2

3. Section 5 of the Standard - Management

- Management Responsibility
- Responsibility, Authority & Communication
- Planning
- Management Review
- Quiz 3

4. Section 6 of the Standard - Resource Management

- Human Resources
- Infrastructure
- Work Environment
- Quiz 4

5. Section 7 of the Standard - Product Realization

- Process Planning
- Design of Product/Service (Choice determines path of course)
- Design & Development
- Permissible Exclusions
- Purchasing
- Production & Service Provision
- Quiz 5

6. Section 8 of the Standard - Measurement and Analysis

- Measurement, Analysis and Improvement
- Customer Satisfaction
- Internal Audits
- Non-conforming Product
- Analysis of Data
- Improvement
- Corrective/Preventive Action
- Quiz 6

Certificate provided upon successful completion of training.