



## ISO 9001:2015 All in One Certification Package

[Included Contents](#) ([Link to website for more details](#))

### Planning

#### Gap Analysis Checklist

A detailed, 40 page checklist (MS Word) with guidance on what to look for to evaluate your current processes and their compliance to the ISO 9001:2015 Requirements.

#### Project Manager's Guide

This walks you through the process of planning and executing your project.

### Training

#### Understanding the Standard Project Implementation Training

Computer based project manager training (separate email with log in details)

#### ISO 9001:2015 Employee Training Presentation Materials

Use these presentation materials to educate groups on the QMS and ISO 9001 and establishing your QMS. This package includes 49 PowerPoint slides with speaker notes, quizzes and a Trainer's Guide

#### Requirements of ISO 9001:2015 Presentation Materials

Use these presentation materials to educate management, employees, customer or other groups on ISO 9001:2015. This package includes 60 PowerPoint slides with speaker notes, quizzes and a Trainer's Guide

#### "Requirements of ISO 9001:2015" and "Employee Training" Computer-based training

Use this training to educate employees on ISO 9001:2015. This online computer training runs approximately 1/2 hour. The training includes slides, audio and quizzes.

#### Set of 15 Employee Flyers

Employee awareness is a critical aspect of a successful project. Keep your employees informed and involved in the ISO 9001:2015 project. These Flyers improve awareness and knowledge of ISO 9001:2015 in your organization. Send them out on a regular basis during the implementation.

### Internal Audit Program

#### Internal Audit Checklist, Procedure, Audit Plan and Forms

This complete Internal Audit Checklist & Tools Package provides everything you need to establish your Internal Audit Process. Includes Checklist, planning & reporting forms, and a PowerPoint on the basics of Auditing.

#### Internal Auditor Training Materials

Conduct thorough training for your internal auditors. This package includes PowerPoint presentations, Student Manual, Trainers Guide, Exercises and a set of documentation for trainees to audit.

### ISO 9001:2015 Documentation (Quality Manual, Procedures, Forms, Flowcharts)

#### Quality Manual

A full documented ISO 9001:2015 Manual for organizations to use as an example and template for their own Quality Manual. Written in MS Word for easy customization.

#### Procedures, Forms & Flowcharts

Ready to customize, fully written procedures to be used as a foundation and a template for your quality system.

Includes  Flowcharting Software

Create great looking flowcharts, process flow models, Gantt charts etc.

*See detailed list of contents on next page*



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### ISO 9001:2015 Documentation Contents

#### Procedures

1. Organizational context
2. Leadership
3. Planning for the Quality Management System
4. Resource management
5. Control of monitoring and measuring equipment
6. Competence and awareness
7. Communication
8. Control of documented information
9. Operational planning and control
10. Customer related processes
11. Design and development
12. Control of external providers
13. Control of production and service provision
14. Identification and traceability
15. Preservation
16. Control of nonconforming outputs
17. Monitoring, measurement, analysis and evaluation
18. Customer satisfaction
19. Internal audit
20. Management review
21. Improvement
22. Nonconformity and corrective action

#### Forms & Attachments

1. QMS-process identification worksheet
2. Risk and opportunity worksheet
3. Quality objectives planning record
4. Equipment problem report
5. Resource maintenance record
6. Equipment calibration list
7. Training action plan
8. Group training record
9. Job description
10. Employee training summary
11. Comment and suggestion report
12. List of documented information
13. Records matrix
14. Master documentation lists
15. Quality Records Table
16. Document change request form
17. Document revision checklist
18. Software inventory spreadsheet
19. Project planning worksheet
20. Client assessment report
21. Production order
22. Design plan
23. Design review record
24. Design change form
25. Provider assessment report
26. List of acceptable sources
27. Provider corrective action request - PCAR
28. Purchase requisition
29. Purchase order
30. Business agreement - contract
31. Process routing sheet - summary
32. Process routing sheet - summary
33. Process validation worksheet
34. Packing slip / Invoice
35. Service projects log
36. External property control log
37. Project inspection completion report
38. Identification tag
39. Traceability serial number log
40. Traceability label
41. Storage inspection report
42. Nonconformance report - NCR
43. Product realization-Monitoring, measuring, and analysis table
44. QMS-Monitoring, measuring, and analysis table
45. Inspection report
46. Customer survey and analysis
47. Applicable procedure by work area
48. Internal audit checklist
49. Audit plan
50. Audit report
51. Management review agenda
52. Management review output report
53. Data analysis worksheet
54. Corrective action request – CAR
55. Quality policy
56. Organization Chart
57. PDCA guidelines
58. Procedure Template
59. Work Instruction Template
60. Form / Attachment Template

#### Flowcharts

1. Clause 4 - Context of the organization
2. Process interaction flow diagram
3. Clause 5 - Leadership
4. Business process map
5. Management functions-Customer focus
6. Operating principles
7. Organization chart
8. Clause 6 – Planning
9. Planning cycle
10. PDCA Objectives planning
11. Clause 7 - Support
12. Resource management
13. Control of documented information
14. Clause 8 - Operation
15. Process flow diagram
16. Product realization / Quality plan
17. Customer processes
18. Design and development
19. Stage-Gate Idea-to-launch
20. External provider - Purchasing
21. 5 Ms contributors
22. Process control
23. Process steps - Control points
24. Identification and traceability
25. Post-delivery support
26. Clause 9 - Performance evaluation
27. Clause 10 - Improvement
28. Corrective action
29. Continual improvement