



# **ISO 9001:2008**

## **Project Implementation Training**



### **Structure of the Standard**

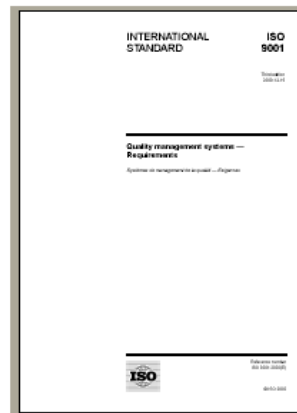
Section 4: Quality Management System (QMS)  
Requirements

Section 5: Management Responsibility

Section 6: Resource Management

Section 7: Product Realization

Section 8: Measurement Analysis and  
Improvement







## 7.5 Production and Service Provision

### Control of Monitoring and Measuring Equipment

Identification of the Equipment

Calibration and Maintenance

Traceability of the standards

Defined Calibration Intervals

Identification of Calibration Status

Prevent accidental adjustment

Protect from Damage

Evaluate results if equipment is found to be out of calibration



What methods does your company use to collect information from the customer?

Methods used to collect customer feedback:

Does this give you sufficient information to determine customer satisfaction? What other methods could you add?

More methods we can add:

Done





## Congratulations!

You have successfully completed "Implementing ISO 9001". If you would like to review any part of the course you may use the table of contents below to link back to any page.

[Certificate](#)

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| General      |   |
| Management   |   |
| Resources    |   |
| Product      |   |
| Measurement  | ▼ |



## Certificate of Completion

*This certifies that*

**Insert Name Here**

*Has successfully completed the*

**"Implementing ISO 9001"**

*Training course and demonstrated competence by passing  
the final exam.*

*Joseph M. Pfenkuch*  
President, The 9000 Store

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